



## **RING-O-MATIC INDUSTRIAL EQUIPMENT WARRANTY**

### **INDUSTRIAL EQUIPMENT LIMITED WARRANTY**

#### **WARRANTY PERIOD: 12 MONTHS OR 1,000 HOURS**

Ring-O-Matic warrants each new Industrial Equipment of Ring-O-Matic's manufacture to be free from defects in material and workmanship, under normal use and service for one (1) full year after initial purchase/retail sale. Or 1,000 hours operating hours, whichever occurs first. This Limited Warranty shall apply only to complete machines of Ring-O-Matic's manufacture; parts are covered by a separate Limited Warranty. Equipment warranty must be filed within the first 100 hours, any registrations submitted above the suggested 100-hour range, will be subjected to a denied registration.

Equipment and accessories not of Ring-O-Matic's manufacture are warranted only to the extent of the original manufacturer's warranty and subject to their allowance to Ring -O-Matic (only if found to be defective by such manufacturer). Engines, blowers & pumps fall into this category.

### **WARRANTY TERMS**

During the Limited Warranty period specified above, any defect in material or workmanship in any warranted item of Ring-O-Matic Industrial Equipment not excluded below shall be repaired or replaced at Ring-O-Matic's option without charge by an authorized independent Ring-O-Matic dealer. The warranty repair or replacement must be made by a Ring-O-Matic independent authorized dealer at the dealer's location. Ring-O-Matic will pay for replacement parts and reserves the right to supply remanufactured replacement parts, as deemed appropriate. Labour hours will be paid accordingly and in line with standard fixed labour hours.

### **RETAIL PURCHASER RESPONSIBILITY**

This Limited Warranty requires proper maintenance and periodic inspections of the Industrial Equipment as indicated in the Operator's/Maintenance Manual furnished with each new machine. The cost of routine or required maintenance and services is the responsibility of the retail purchaser. NOTE: The retail purchaser is required to keep documented evidence that routine or required maintenance services were performed. This Ring-O-Matic New Industrial Equipment Limited Warranty may be subject to cancellation if the above requirements are not performed. Ring-O-Matic Industrial Equipment, with known failed or defective parts, must be immediately removed from service.

## **EXCLUSIONS AND LIMITATIONS**

### **THE WARRANTIES CONTAINED HEREIN SHALL NOT APPLY TO:**

1. New Industrial Equipment delivered to the retail purchaser in which the warranty registration has not been completed and returned to Ring-O-Matic within the first 100 hours or 30 days from the date of purchase.
2. Any defect which was caused (in Ring-O-Matic's sole judgment) by other than normal use and service of the Industrial Equipment, or by any of the following:
  - accidents or collisions
  - the elements
  - freezing water
  - high-pressure washing
  - improper repair or installation
  - improper storage
  - lack of reasonable and proper maintenance
  - misuse or negligence
  - natural calamities
  - non-Ring-O-Matic approved alteration(s) or modification(s)
  - overloading
  - parts or accessories installed on Industrial Equipment which were not manufactured or installed by Ring-O-Matic authorized dealers
  - vandalism
  - water damage
  - welding currents or weld spatter



## THE WARRANTIES CONTAINED HEREIN SHALL NOT APPLY TO:

3. Any Industrial Equipment whose identification numbers or marks have been altered or removed or whose hour meter has been altered or tampered with.
4. Any Industrial Equipment which any of the required or recommended periodic inspection or services have been performed using parts not manufactured or supplied by Ring-O-Matic or meeting Ring-O-Matic specifications including, but without limitation, all engine parts.
5. Any defect which was caused (in Ring-O-Matic's sole judgment) by operation of the Industrial Equipment not abiding by standard operating procedures outlined in the Operator's Manual.
6. Transportation costs or downtime, if any, to or from an authorized Ring-O-Matic dealer.
7. Travel time of Ring-O-Matic dealer's service personnel to make a repair on the retail purchaser's site or other location. Downtime is not covered while machine is down for repair.
8. In no event shall Ring-O-Matic's liability exceed the purchase price of the component(s) or product(s)
9. Ring-O-Matic shall not be liable to any person, under any circumstances, for any incidental or consequential damages (including but not limited to, loss of profits, out of service time) occurring for any reason at any time.
10. Diagnostic and overtime labour premiums are not covered under this Limited Warranty Policy.
11. Depreciation damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, or lack of proper protection during storage.
12. Accessory systems or electronic components not of Ring-O-Matic's manufacture are warranted only to the extent of such manufacturer's respective Limited Warranty, if any.
13. Tools are not covered under this warranty.
14. OEM Components: Battery, Vacuum Pump/Blower, Clutch, Electronic Controllers/Modules/Computers, Engine, Gauges, Hydraulic Pump, Tires, Valve Exercising Arm, or Water Pump. Warranty and support of these items are the sole responsibility of the OEM Component's manufacturer.
15. Consumables and Wear Items: Air Filters, Air Pre-Cleaner, Ball Valves, Bag House Filters, Bearings, Belts, Booms, Brake Pads, Bushings, Clutch Components, Fuel Filters, High- Pressure Water Hose, High-Pressure Water Nozzles, Oil Filters, Optional Accessories, Primary and Scrubber Filters, Pressure Relief Valves, Regulating Unloader Valve, Shut-Off Guns, Screens, Shut-Off Valves, Vacuum Hoses, or Vacuum Relief Valve.

## PARTS WARRANTY

Parts replaced in the warranty period will receive the balance of the first year New Industrial Equipment Limited Warranty, during the first twelve (12) months, or 1,000 hours whichever comes first. Replacement parts after the original machine warranty, are warranted to be free from defects of material for thirty (30) days or the part will be repaired or replaced (by Ring-O-Matic's sole judgment). Removal and reinstallation labour is not covered.

All parts warranty claims must be filed within thirty (30) working days of initial part failure or the warranty claim will be void. In the event of a failed part. The defective part must be shipped back to Ring-O-Matic prior to or at the same time the warranty claim form is being submitted. Failure to do so will result in avoided warranty claim.

## EXCLUSIONS OF WARRANTIES

Except for the warranties expressly and specifically made herein, Ring-O-Matic makes no other warranties, and any possible liability of Ring-O-Matic hereinafter is in lieu of all other warranties, express, implied, or statutory, including, but not limited to, any warranties of merchantability or fitness for a particular purpose. Ring-O-Matic reserves the right to modify, alter and improve any product without incurring any obligation to replace any product previously sold with such modification. No person is authorized to give any other warranty, or to assume any additional obligation on Ring-O-Matic's behalf.